



Useful Organisations

Caller's needs are often best met by signposting to an external organisation with specialist knowledge. Below are listed organisations that we can refer callers on to.

| Subject | Organisation Title | Contact details | Service Information | Website |
|-------------|-----------------------------|---|--|--|
| Acupuncture | British Acupuncture Council | 020 8735 0400 info@acupuncture.org.uk | Provides info on local registered specialists | www.acupuncture.org.uk |
| Addiction | Rehab4Addiction | 0800 140 4690 info@rehab4addiction.co.uk | Advisory and referral service for people who suffer from alcohol, drug and behavioural addiction | www.rehab4addiction.org.uk |
| Advice/Info | Citizens Advice Bureau | England 0800 1448 848 Wales 0800 7022 020 Scotland 0800 028 1456 info@cas.org.uk | Advice including benefits, housing, employment, disabled travel. Consumer Advice | www.citizensadvice.org.uk Scotland www.cas.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-------------|---------------------|--|---|--|
| Advice/Info | GOV.UK | N/A | Web info on public services including health, benefits, housing, employment etc | www.gov.uk |
| Age UK | Age UK | 0800 055 6112 (7 days a week) 0800 678 1602 – Advice Line 8am-7pm 365 days a year | Advice and information for the over 55's. Local services for the elderly. May include befriending, gardening, help with shopping, computer training, advocacy, information and advice. Charges for some services. | www.ageuk.org.uk |
| Alzheimer's | Alzheimer's Society | 0330 333 0804 General enquiries 0333 150 3456 Dementia support line | Advice and information for people affected by dementia. | www.alzheimers.org.uk https://www.alzheimers.org.uk/form/contact-us (web based enquiry form) |
| Anxiety | Anxiety UK | 03444 775 774 – Self Care Info Line Text-07537 416905 Info@anxiety-org.uk | Anxiety disorders charity, which can provide counselling and therapy services either face to face or over the phone. Services do need to be paid for, although there are complimentary support handbooks on their website | www.anxietyuk.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-------------------------------------|--|--|--|--|
| | | | | |
| Anxiety | No Panic | 0300 772 9844 01952 680835 (24 hour crisis line) | Support for those experiencing anxiety and panic attacks | www.nopanic.org.uk |
| Armed Forces - Accommodation | Union Jack Club | 020 7902 6000 020 7902 6049 – Membership members@ujc.org.uk | Private members club for serving & ex serving military personnel. Providing low cost accommodation in Central London | www.ujclub.co.uk |
| Armed Forces - Accommodation | Victory Services Club | 0207 723 44 74 - Reception secretary@vsc.co.uk 0207 616 8312- Members mem@vsc.co.uk | Private members club for serving & ex servicing military personnel. Providing low cost accommodation in Central London | www.vsc.co.uk |
| Aromatherapy | International Federation of Professional Aromatherapists | 0208 567 2243 | Gives details & locations of registered practitioners in aromatherapy | www.ifaroma.org |

| Subject | Organisation Title | Contact details | Service Information | Website |
|------------|----------------------------|--|--|---|
| Ataxia | Ataxia UK | 0800 7582 1444 – Enquiries 0800 995 6037 - Helpline help@ataxia.org.uk | Support and information for people affected by Ataxia | www.ataxia.org.uk |
| Audiobooks | Listening Books | 0207 407 9417 info@listening-books.org.uk | Charity offering low cost or free access to audiobooks, newspapers and magazines | www.listening-books.org.uk |
| Benefits | Appeals Service | 0808 802 2000 - Helpline | Information on appealing against benefit decisions. Arranges independent hearings for appeals on decisions made by the DWP/other government departments e.g. HMRC & local authorities. Also details of local offices, forms, guidance, leaflets, rules & legislation | https://www.gov.uk/appeal-benefit-decision |
| Benefits | DWP | | Info on major benefits including PIP/DLA and AA | www.gov.uk/browse/disabilities |
| Benefits | Money and Pensions Service | 0800 011 3797 Web chat available | Independent Information and advice on all types of pension. Assist with complaints. | https://www.moneyhelper.org.uk/en/pensions-and-retirement?source=tpas# |

| Subject | Organisation Title | Contact details | Service Information | Website |
|----------------------------|-------------------------------|---|--|--|
| Benefits | Turn 2 Us | | Benefits and Grant Info | www.turn2us.org.uk |
| Bereavement | Childhood Bereavement Network | cbn@ncb.org.uk | Bereavement support for children and young people. Federation of organisations and individuals working with bereaved children and young people. Provide information on website for children, parents and teachers, free publications and details of local services | www.childhoodbereavementetwork.org.uk |
| Bereavement | Grief Encounter Project | 0808 802 0111 – Support bereavementsupport@griefencounter.org.uk grieftalk@griefencounter.org.uk | Bereavement support for children and young people | www.griefencounter.org.uk |
| Brain and Spine Foundation | Brain and Spine Foundation | 0808 808 1000 – Talk to a Nurse Mon-Fri - 9am-4pm | Help for people affected by brain and spine conditions. Specialist nurses on helpline, offers | www.brainandspine.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|--------------------------|--------------------|---|---|--|
| | | helpline@brainandspine.org.uk 0151 298 2999+ | information about all neurological conditions – booklets and info on website. Details of UK neurological centres. Cannot diagnose or recommend any particular practitioners | |
| The Brain Charity | The Brain Charity | 0808 008 6417 info@thebraincharity.org.uk hello@thebraincharity.org.uk | Support for people with neurological conditions, their families and carers. | www.thebraincharity.org.uk |
| Carers | Carers UK | advice@carersuk.org 020 7378 4999 (Carers UK) 029 2081 1370 (Wales) 028 9043 9843 (Northern Ireland) Helpline: 0808 808 7777 | Info for Carers. Information on benefits, direct payments, coming out of hospital, breaks from caring and young carers. Has campaigning and carers events | www.carersuk.org www.carersuk.org/scotland www.carersuk.org/wales www.carersuk.org/northernireland |
| Clothing | Able 2 wear | 0141 775 3738 9am – 5.30pm Mon to Fri | Stockists of adapted clothing | www.able2wear.co.uk |
| Clothing | Adaptawear | 0800 051 1931 | Stockists of adapted clothing | www.adaptawear.com |

| Subject | Organisation Title | Contact details | Service Information | Website |
|---------------|---|---|---|--|
| | | info@adaptawear.com | | |
| Communication | ARCOS Helpline | 01684 576 795 admin@arcos.org.uk Alternatively there is AFSIL (Arcos Family Support and Advice Line) 07984 451327 Monday & Tuesday from 9.30am – 12.30pm afsil@arcos.org.uk | Provides advice for people with communication and swallowing problems | www.arcos.org.uk |
| Communication | Royal College of Speech and Language Therapists | England: 020 7378 1200 Northern Ireland: 0289 044 6385 Scotland: 0131 226 5250 Wales: 029 2039 7729 | Professional body for Speech and Language Therapists | www.rcslt.org |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-------------------------|----------------------------------|---|--|--|
| Communication | Communication Matters | 0113 343 1533 admin@communicationmatters.org.uk | Supporting people who find communication difficult because they have little or no clear speech | www.communicationmatters.org.uk |
| Communication | The Sequal Trust | 01691 624 222 info@thesequaltrust.org.uk | Support individuals to raise funds to obtain communication aids | www.thesequaltrust.org.uk |
| Communication | Hear4You | 0161 480 8003 info@hear4you.com | Stockists of products to improve the lives of people with hearing and speech impairments | www.hear4you.com |
| Communication | Abilia | 01954 281 210 info@abilia.uk | Stockists of assistive technology to support communication | www.abilia.uk |
| Complementary Therapies | CThA | 07718 479416 info@ctha.com | Association representing sports, spa and complementary therapists in the UK and Ireland. Website has a facility to find local therapists | www.ctha.com |
| Complementary Therapies | Federation of Holistic Therapies | 0238 062 4350 | Holistic therapists info | www.fht.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-------------|------------------------------------|--|--|--|
| | | info@fht.org.uk | | |
| Continence | Bladder and Bowel Community | 0800 031 5406 (home delivery service sign up) help@bladderandbowel.org | Continence info, products & support. Support and information for people with continence problems, including support network and information sheets. Specialist nurse service. Ask the expert web form on website | www.bladderandbowel.org |
| Counselling | British Association of Counselling | 01455 883300 bacp@bacp.co.uk | Lists of local accredited counsellors and guidance for choosing | www.bacp.co.uk |
| Counselling | Counselling Directory | 0333 325 2500 | Online database of UK accredited counsellors. Search for UK counsellors and psychotherapists, with information on their training and experience, areas of counselling, fees and contact details. Website also has information about types of distress and types of therapy | www.counselling-directory.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-------------|--------------------|--|---|--|
| Counselling | Rare Minds | <p>Partnership with PSPA so please contact the PSPA Helpline if you have a counselling enquiry.</p> <p>contactus@rareminds.org</p> <p>Wellbeing Hub - https://www.rareminds.org/wellbeing-hub/</p> | Offering counselling and psychotherapy services to those living with a rare condition and their families. | https://www.rareminds.org/ |
| Counselling | Kooth | Online chat | Online chat and counselling service for 12-25 year olds – NHS funded in certain areas | www.kooth.com |
| Counselling | Qwell | Online Chat | Online counselling and wellbeing for adults-NHS funded in certain areas | www.qwellcounselling.com |
| Counselling | The Mix | <p>Urgent Mental Health Support – Text 85258 0808 808 4994</p> <p>Chat Bot: 24/7</p> | Confidential helpline service for young people under 25 Telephone counselling available | www.themix.org.uk |
| Counselling | Relate | See website for contact details of your nearest Relate branch | Relationship counselling/sex therapy | www.relate.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|--------------------|--------------------------|---|--|---|
| Counselling | Relationships Scotland | 0345 119 2020 enquiries@relationships-scotland.org.uk | Confidential relationship counselling services in Scotland - individual, couple, family, young people in some areas (Phone for details of local services) | www.relationships-scotland.org.uk |
| Days Out | Honey Rose Foundation | 01744 451919 | Offers special days out for people over 40 with terminal illness | www.honeyrosefoundation.org.uk |
| Days Out | Shape Arts | 020 7424 7330 info@shapearts.org.uk | Provides access to the arts for deaf and disabled people through participatory arts programmes, reduced entry to arts and tickets to theatres/events with volunteer assistance | www.shapearts.org.uk |
| Days Out/Trips Out | AccessAble | 01438 842 710 hello@AccessAble.co.uk | Gives you the detailed information you need to work out if a place is going to be accessible to you. | https://www.accessable.co.uk/pages/about |
| Debt | Step Change Debt Charity | 0800 138 1111 Web chat available | Free, impartial advice on debt | www.stepchange.org |

| Subject | Organisation Title | Contact details | Service Information | Website |
|--------------------|------------------------|---|---|--|
| Debt | National Debtline | 0808 808 4000 Web chat available | Info & advice on debt problems | www.nationaldebtline.org |
| Dementia Support | The Butterfly Scheme | N/A | Support is available, in participating hospitals, to anyone who needs memory support whilst in hospital. Visit the website to see if the local hospital offers the service. | www.butterflyscheme.org.uk |
| Dementia Support | Admiral Nurses | 0800 888 6678 helpline@dementiauk.org info@dementiauk.org | Specialist dementia nurses who give expert practical, clinical and emotional support to families living with dementia to help them cope. | www.dementiauk.org |
| Dental | Oral Health Foundation | 01788 546365 helpline@dentalhealth.org | Free & impartial dental helpline | www.dentalhealth.org |
| Disabled Consumers | RiDC | 020 7427 2460 mail@ridc.org.uk | Consumer research for older and disabled people. | www.ridc.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-------------------|--------------------------------|--|---|---|
| Disability | Disability Rights UK | Enquiries: 0330 995 0400 enquiries@disabilityrightsuk.org | Supplies Radar key (for toilet access) Also - information on claiming benefits. Disability Alliance produces the Disability Rights Handbook. Also advice on access to education. | www.disabilityrightsuk.org |
| Disability | Sportability | 07305 047533 info@sportability.org.uk | Provides sport and challenging pursuits for people with disabilities around the UK | www.sportability.org.uk |
| Domestic Violence | Refuge | 0808 200 0247 | Info and advice on domestic violence | www.refuge.org.uk |
| Driving | Blue Badge (Dept of Transport) | | DfT information on how to apply for a Blue Badge | www.gov.uk/apply-blue-badge |
| Driving | DVLA Drivers Medical Section | 0300 790 6806 | To inform DVLA of PSP and get info. Medical condition rules and entitlements to drive. If a driver has a new medical condition or their medical condition is worse | www.dvla.gov.uk https://www.gov.uk/driving-medical-conditions |

| Subject | Organisation Title | Contact details | Service Information | Website |
|------------|--------------------|---|---|--|
| | | | since their licence was issued, they must inform the Driver's Medical Section at the DVLA. Useful info on the medical process | |
| Driving | Motability | 0300 456 4566 Text phone 0300 037 0100 Web messenger | Mobility solutions – buy/lease cars/scooters | www.motability.co.uk |
| Dystonia | Dystonia Society | 0207 793 3651 info@dystonia.org.uk | Support & Info for people living with Dystonia | www.dystonia.org.uk |
| Employment | ACAS | 0300 123 1100 Text relay service 18001 0300 123 1100 | Help with resolving employment issues | www.acas.org.uk |
| Employment | Remploy | 0300 456 8110 | Help with finding and retaining work | www.remploy.co.uk |
| Employment | Shaw Trust | 0300 3033111 Email address to use for help in finding work: support@shaw-trust.org.uk | Info on finding and retaining work | www.shaw-trust.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-------------------------------|--|---|---|--|
| Euthanasia / Assisted Suicide | Dignity in Dying | 0207 4797 730 info@dignityindying.org.uk | Charity who campaign to change the law to allow terminally ill, mentally competent adults the choice of an assisted death. | www.dignityindying.org.uk |
| End Of Life | Compassion in Dying | 0800 999 2434 info@compassionindying.org.uk | Info on Advance decisions & lasting Power of Attorney | www.compassionindying.org.uk |
| End of Life | End of Life Doula UK | 01137 339100 Online enquiry form | Support for the dying person and their family. Offering support and care they need: guiding them through and being alongside, with dying, death and subsequent bereavement for those left behind. | https://eol-doula.uk/ |
| End of Life | Hospice UK - Dying Matters initiative | 0207 520 8200 | Raising awareness of dying, death and bereavement | www.hospiceuk.org |
| Enteral Feeding Advice | PINNT – Patients on intravenous & naso-gastric nutrition therapy | 0203 004 6193 comms@pinnt.com | Advice given to all nutrition patients, their carers and HSCP's | www.pinnt.com |

| Subject | Organisation Title | Contact details | Service Information | Website |
|--------------|---|---|---|--|
| | | | | |
| Equipment | Living Made Easy (previously known as the Disabled Living Foundation) | 0300 999 0004 info@dlf.org.uk 0300 123 3084 – Helpline | National charity providing impartial advice, information and training on independent living | www.livingmadeeasy.org.uk |
| Equipment | Red Cross | 0344 871 11 11 contactus@redcross.org.uk | Equip loan, transport | www.redcross.org.uk |
| Equipment | ReMap | 01732 760209 data@remap.org.uk | Provides custom made equipment to help disabled people live more independent lives | www.remap.org.uk |
| Friendship | Silver Line | 0800 4 70 80 90 | Helpline for older people | www.thesilverline.org.uk |
| Grant Search | Turn2Us | Online tool available to help access whether a person is eligible for a grant | Help people to access money through grants. | www.turn2us.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|----------------|---------------------------------------|---|---|--|
| Healthcare | NHS Direct/Choices | N/A | Health information | www.nhs.uk |
| Healthcare | Patient.co.uk | | Independent health platform- source of information for patients and health professionals. | www.patient.co.uk |
| Healthcare | Care opinion | team@careopinion.org.uk info@careopinion.org.uk | Independent website sharing experiences and opinions of UK health and care services | www.patientopinion.org.uk |
| Heating | Home Energy Efficiency Scheme (Wales) | 0808 808 22 44 advicewales@est.org.uk | Energy grants scheme for Wales | www.nestwales.org.uk |
| Holiday Grants | Family Holiday Association | 020 3117 0650 info@fhaonline.org.uk hello@familyholidaycharity.org.uk | Grants to help families on low income to have a break | www.familyholidaycharity.org.uk |
| Holidays | Tourism for All | 0845 124 9971 Online contact form | Info on travel for disabled people | www.tourismforall.co.uk |
| Holidays | AbleStay – Enabling London | 07767 886787 info@ablestay.co.uk | Fully accessible holiday home in Worcester Park, South West London | www.ablestay.co.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-----------------------------------|--|---|---|--|
| Homes (Care & Nursing) | Care Quality Commission | 03000 61 61 61 enquiries@cqc.org.uk Online Contact Form | Health and social care regulator for England. Aims to ensure better care in hospital, care homes and at home. Has a directory of care homes with quality ratings, including inspection reports; information on types of social care and getting the care needed. Does not recommend care homes or organise the supply of care. Information on healthcare services and finding private healthcare services | www.cqc.org.uk |
| Homes (Care) | Shaftesbury Group (Previously Livability) | 0191 300 9970 | Provides housing, respite & holidays for disabled people | www.livability.org.uk |
| Homes (Care) | Leonard Cheshire | 020 3242 0200 info@leonardcheshire.org | Residential, respite, supported living & care at home | www.leonardcheshire.org |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-----------------------|----------------------------------|--|--|---|
| Housing | Shelter | 0808 800 4444 – Free Helpline info@shelter.org.uk | General housing and homelessness info & advice | www.shelter.org.uk Separate sites for support for England & Scotland |
| Huntingdon's Disease | Huntingdon's Disease Association | 0151 331 5444 info@hda.org.uk | Support & Info on Huntingdon's Disease | www.hda.org.uk |
| Hypnotherapy | Hypnotherapy Directory | 0333 325 2502 Web chat available | Offers a list of qualified hypnotherapists | www.hypnotherapy-directory.org.uk |
| Illegal Money Lending | Stop Loan Sharks | 0300 555 222 Online form via website Scotland – 0800 074 0878 Wales – 0300 123 3311 NI – email sam.mcclure2@psni.police.uk | Investigates and prosecutes illegal money lenders and provides support to borrowers in the UK | www.stoploansharks.co.uk |
| Legal | Disability Law Service | 0207 791 9800 helpline@dls.org.uk | Free, confidential legal advice from solicitors and advisors providing up-to-date, informed legal advice for disabled people, their families, enablers and carers. Includes advice on benefits (for people living in the | www.dls.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|---------------|------------------------------------|---|---|--|
| | | | Greater London area only), community care, consumer rights, disability discrimination, education and employment. Specialist MS Legal Officer | |
| Medicine | Medicines.org.uk | N/A | Info on medicines that is up to date, accurate and comprehensive-Includes patient info leaflets | www.medicines.org.uk |
| Mental Health | Mind | 0300 123 3393 – Info Line 0300 102 1234 – Support Line info@mind.org | Info on mental health issues and treatment | www.mind.org.uk |
| Mental Health | Samaritans | 116 123 jo@samaritans.org | 24hr confidential, emotional support | www.samaritans.org |
| Mobility | National Forum of Mobility Centres | 0800 559 3636 info@drivingmobility.org.uk | Mobility solutions for disabled people – Driving assessments | www.drivingmobility.org.uk |
| Mobility | Queen Elizabeth Foundation | 01372 841100 info@qef.org.uk | Assessments, training & advice on driving for disabled people | www.qef.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-----------------------------------|----------------------------|---|--|--|
| | | | | |
| Multiple System Atrophy | MSA Trust | 0333 323 4591 support@msatrust.org.uk | Info and support for people affected by MSA | www.msatrust.org.uk |
| National Tremor Foundation | National Tremor Foundation | 01708 974739 enquiries@tremor.org.uk | Provides information and support to anyone affected by tremor. Runs a Freephone helpline, local support groups and an online message board | www.tremor.org.uk |
| Neuro Heroes | Neuro Heroes | hello@neuroheroes.co.uk | Benefit from exercise classes for Parkinson's, MS etc with Neuro Heroes, the UK's first online neuro gym delivering condition specific classes | www.neuroheroes.co.uk |
| Neurological Alliance | Neurological Alliance | 01923 882590 info@neural.org.uk | Campaigning for better services for people with neurological conditions | www.neural.org.uk |
| Newspapers and Books | Talking Newspapers and | 0303 123 9999 | Offers an alternative to print newspapers and magazines | www.tnauk.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|----------------------|--|--|---|---|
| | Magazines | helpline@rnib.org.uk | | |
| Newspapers and Books | Listening Books | 020 7407 9417 info@listening-books.org.uk | Audio lending service to those in the UK. Making reading accessible to those with a disability or illness. | https://www.listening-books.org.uk/ |
| NICE | NICE-response line | 0300 323 0140 nice@nice.org.uk | Order NICE guidelines | www.nice.org.uk |
| Palliative Care | Help The Hospices | 020 7520 8200 | Info on palliative care and hospices | www.hospiceuk.org |
| Parkinson's | Parkinson's UK | 0808 800 0303 - Helpline hello@parkinsons.org.uk | Info & support for people affected by Parkinson's | www.parkinsons.org.uk |
| Pensions | The Money Helper (previously The Pensions Advisory Service (TPAS)) | Helpline: 0800 011 3797 Web chat available | Service provided by Money & Pensions Service. Provides general information and guidance on pensions including state, company, personal and stakeholder schemes. Can help with problems, complaints or disputes relating to occupational | www.moneyhelper.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-------------------------------|------------------------------------|--|--|--|
| | | | or private pensions. Has 'Ask the experts' and live Q&As online | |
| Pets | Cinnamon Trust | 01736 757900 | Provides a rehoming service for pets when someone dies or goes into full time care | www.cinnamon.org.uk |
| Physiotherapy | Chartered Society of Physiotherapy | 020 7306 66 66 | Details of local physios in your area | www.csp.org.uk |
| Prescription Exemption | Help with prescription costs | 0300 330 1349 | Provides info about entitlements to prescription charge exemptions | www.nhs.uk |
| Prisoners | Prison Reform Trust | 0808 8020060 (Monday 3pm – 5pm Thursday 10.30am – 12.30pm) advice@prisonreformtrust.org.uk | Advice & campaigning | www.prisonreformtrust.org.uk |
| Respite | The Respite Association | 01556 783383 help@respiteassociation.org | Short term assistance in the funding of respite care | www.respiteassociation.org |
| Respite | Shared Care Scotland | 01383 622462 | Short term assistance in the funding of respite care | www.sharedcarescotland.org.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-----------------|---|---|--|--|
| | | office@sharedcarescotland.com | | |
| Reflexology | Association of Reflexologists | 01823 351 010 | Details of reflexologists in your local area | www.aor.org.uk |
| Self-Management | Self Management UK | hello@selfmanagement.uk.org | The EPP provides a self-management course for people with chronic or long term conditions and carers | www.selfmanagement.uk.org |
| Sexual Problems | College of sexual & relationship therapists | 020 8106 9635 info@cosrt.org.uk | Sex and relationship therapy | www.cosrt.org.uk |
| Stroke | The Stroke Association | 0303 3033 100 helpline@stroke.org.uk | Support, Info & advice for people affected by stroke | www.stroke.org.uk |
| Tissue Donation | Sara Koe PSP Research Centre | 020 7837 8370 l.haddon@ucl.ac.uk | Brain donation and research | |
| VAT | VAT | 0300 200 3700 | Information and advice on VAT rules and procedures for people with disabilities | www.hmrc.gov.uk |

| Subject | Organisation Title | Contact details | Service Information | Website |
|-------------|---------------------------|---|--|--|
| Vision | RNIB | 0303 123 9999 helpline@rnib.org.uk | Info on visual problems, assistive technology – Also wrap-a round sunglasses | www.rnib.org.uk |
| Vision | Lundie Loop (John Lundie) | 01639 282671 | Advise and fitting of lundie loops | |
| Wheelchairs | Mobility Trust | 0118 984 2588 mobility@mobilitytrust.org.uk | Provide support for people unable to access wheelchairs from statutory services. | www.mobilitytrust.org.uk |